

# Capital Rx Resources & Reminders

With the start of a new plan year and a new pharmacy vendor, you may have questions about Capital Rx and what they offer. Here are resources and reminders that answer common questions about your prescription drug coverage.

## HSA Plan Enrollees – Take Note!

In the HSA Plan, prescription drug costs are subject to the deductible. The plan year resets on January 1, so you may experience higher out-of-pocket costs until your deductible is met.

## Rx Value Program

The Capital Rx Value Program offers a [list of select non-specialty medications](#) available at a reduced cost. To pay the lower copay, you must ask your pharmacist about using copay cards and manufacturer copay assistance programs. Learn more about the Rx Value Program [here](#), and also [read the Capital Rx FAQs](#) about the program.

**Note:** If you are enrolled in the HSA Plan, you must meet your deductible first **before** the discounts apply.

## Review the Formulary

Before you fill a prescription, confirm that your medication is on the [Capital Rx formulary](#). Coverage and tier placement can impact cost, and the formulary is subject to change. If your medication is no longer on the Capital Rx formulary, talk to your provider or Capital Rx to discuss your options.

## If Costs Seem Higher Than Expected

Ask questions at the pharmacy to ensure you understand your coverage, costs, and available programs related to your medications.

If your prescription cost seems higher than you expected:

- Ask the pharmacy for the specific denial or pricing reason.
- Confirm whether the medication was processed correctly under the plan.
- Ask the pharmacy whether a manufacturer's coupon or the Rx Value Program applies.
- Contact Capital Rx at [1-833-463-1674](tel:1-833-463-1674) for clarification on coverage and cost share.

### If You Have Additional Questions

If you have additional questions or need support, the Capital Rx Customer Care team is available 24/7 at [1-833-463-1674](tel:1-833-463-1674).

You can find additional details about Sysco's prescription coverage [here](#).