



BlueCross BlueShield  
of Texas



Our  
focus is  
**YOU.**

# STANDING WITH YOUR EMPLOYEES IN THEIR FIGHT AGAINST CANCER

**Cancer care typically accounts for 12% to 15% of a company's overall health care costs.<sup>1</sup> It is the leading driver of health care costs for employers.<sup>2</sup>**

Health Advocacy Solutions now includes Cancer Services and Support as a solution to bridge the cancer care gap, while providing access to leading cancer expertise and reducing oncology medical costs. Through this program, our Cancer Care Navigation team identifies and supports members by guiding them through the complexities of cancer care, helping them understand treatment plans and facilitating informed decision making.

In addition, members and their treating oncologists are connected to National Cancer Institute experts, which allows them to benefit from leading research from the comfort of their homes.

This benefit is available if you are enrolled in a Sysco-sponsored national medical plan.

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# PROGRAM OVERVIEW

Health Advocacy Solutions includes the following services to support healthier outcomes and cost containment.

## Cancer Care Navigation

Our Health Advocate cancer care nurses support members living with cancer and other complex conditions. They identify gaps in care, support the member in understanding their diagnosis and benefits, and coordinate with multiple specialists. Along the way, members and their families are encouraged to actively participate in their treatment plan.

**Cancer Services and Support Hub** — This digital hub provides members with a single online repository for all their benefits information, cancer program details and additional resources.

**AccessHope Expert Review** — Members can request an oncology medical expert review their case. Whether members are undergoing active treatment or a cancer survivor, these experts may provide recommendations to members and their oncologists based on groundbreaking insights and discoveries for specific cancers.

**AccessHope Precision Oncology\*** — When a member receives a rare or complex cancer diagnosis, algorithms trigger for an automated medical expert review and peer-to-peer discussions. Specialists leverage leading cancer expertise to suggest evidence-based recommendations associated with improved clinical outcomes to the member's treating oncologist, who continues to create and modify the treatment plan.

**Our program offers exceptional support working towards the best possible outcome and quality of life. Talk with your Account Representative at Blue Cross and Blue Shield of Texas to learn more about Cancer Services and Support.**



## How It Works

Members have access to tools, resources and experts to support them before, during and after cancer treatment.

- When we receive a claims-based trigger that a member has been diagnosed with cancer, we will reach out to them to discuss the program and their diagnosis.
- Upon request, oncology medical experts can review a member's case and may advise on their treatment plan.
- Members have access to cancer expertise so they never have to switch doctors or leave the comfort of their homes.

**This benefit is available if you are enrolled in a Sysco-sponsored national medical plan.**

AccessHope, LLC is an independent company that has contracted with Blue Cross and Blue Shield of Texas to provide Member Health Platform & Tools, Care & Disease Management, Health Information Content for members with coverage through BCBSTX.

BCBSTX makes no endorsement, representations or warranties regarding third-party vendors and the products and services offered by them.\*Cancer Services and Support Hub will launch January 1, 2025.

1. Shockney L. Paying attention to cancer pays off for your employees. Johns Hopkins Medicine Website. <https://www.johnshopkinssolutions.com/paying-attention-cancer-pays-off-employees>. Accessed October 30, 2020.

2. Cancer now top driver of employer health care costs, says Business Group's 2023 Health Care Strategy and Plan Design Survey [news release]. Washington, DC: Business Group on Health; August 23, 2022.