



## Support on your schedule

### Aetna Resources For Living<sup>SM</sup>

Sometimes reaching out for emotional support can feel like one more thing to add to your to-do list. Work with a counselor anytime and just about anywhere. It's as easy as 1-2-3 to get started. Simply:

- 1. Complete** a short online questionnaire.
- 2. Choose** a therapist from a list of suggested providers.
- 3. Connect** with a counselor virtually with televideo and/or chat therapy.\*

#### What it's for

Work on the same kinds of issues you'd see a counselor face-to-face to talk about. We can support you with:

- Stress management
- Work/life balance
- Family issues
- Grief and loss
- Depression
- Anxiety
- Substance misuse
- Self-esteem
- Personal development and more

*\*Please note:* Chat therapy is for individual counseling for members 13 years of age and older. Chat therapy should not be considered for meeting requirements for employment, school enrollment, disability or legal documentation. Chat therapy and televideo sessions in the same week count as multiple sessions.

A woman with dark, curly hair is smiling and looking down at a tablet computer she is holding with both hands. The background is a bright, out-of-focus indoor setting, possibly a cafe or office, with other people visible in the distance.

## Televideo

Meet with your therapist online at a set time for a 30-minute session. Each session counts as one visit.

## Chat therapy

Share text, video or audio messages with your counselor whenever you like. Your counselor will respond within one working day up to five days a week. Without making an appointment or driving to a provider's office, chat therapy can help you:

- Lower your stress even when life keeps you super-busy
- Make time for self-care
- Set and work toward your goals

Best of all, it's free and secure for you to use. Simply log on to your member website to sign up for chat therapy and/or televideo today. You can continue to access services after you have completed your EAP (or pre-paid) sessions. Simply email [RFL-support@talkspace.com](mailto:RFL-support@talkspace.com) for information on how to continue receiving services and see if a discount is available.

To learn more about chat therapy and other options for ongoing emotional support, give us a call. We're here for you 24/7.

**Aetna Resources For Living<sup>SM</sup> is the brand name used for products and services offered through the Aetna group of subsidiary companies (Aetna). The EAP is administered by Aetna Behavioral Health, LLC. and in California for Knox-Keene plans, Health and Human Resources Center, Inc.**

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